



MoCoNet

ALLIUM PLACE

The Allium Place Digital Equity Project is a new program designed to provide free internet access for low income and special needs residents of Allium Place Apartments.

WHO IS ELIGIBLE?

Anyone who leases an affordable apartment unit and/or is special needs is eligible for this service. Interested residents need to review and accept MoCoNet's Acceptable Use Agreement and confirm they are eligible for the services. Qualifying residents of Allium Place may choose between MoCoNet, *Comcast, or Verizon as their internet service options. MoCoNet is free for eligible residents; Comcast and Verizon will charge prices they determine for their services.

MoCoNet is designed to provide an option for low income and special needs residents to have internet access for their personal and family use without the burden of paying fees. This free service is available to eligible residents of Allium Place.

Residents who sign up with MoCoNet will also get free access to Plume's smart home system, including beautiful, fast SuperPod hardware and 24/7 customer support. Plume provides enhanced Wi-Fi coverage & performance and online protection for your family. Plume's easy-to-use service will empower eligible residents to keep up with changing technology.

HOW MUCH DOES IT COST?

MoCoNet is free for eligible residents for the duration of their lease at Allium Place.

WHAT ARE THE DOWNLOAD/UPLOAD SPEEDS?

MoCoNet will generally provide 300 Mbps download and 300 Mbps upload speeds for eligible residents in Allium Place.

CAN I GET CABLE TV OR HOME PHONE SERVICE FROM MOCONET?

No, MoCoNet provides internet access only.

CAN I STREAM VIDEO SERVICES LIKE NETFLIX OR AMAZON WITH MOCONET?

Yes, if you subscribe to Netflix, Amazon Prime, or other “over the top” streaming services, they will work over your MoCoNet connection!

DO I NEED A CREDIT CARD OR TO PAY A DEPOSIT?

No, there is no cost to eligible residents for MoCoNet or Plume's services, and credit cards or deposits are not required.

*CAN I USE COMCAST OR VERIZON WITH MOCONET?

It is our understanding that any resident of Allium Place can order any service offered by Comcast or Verizon if they choose to do so. Verizon or Comcast would charge rates that they determine for any such services that they provide to residents. It is also possible for a resident to order and utilize services from Verizon and utilize MoCoNet's internet access service at the same time.

IS WI-FI SERVICE INCLUDED? WILL IT WORK EVERYWHERE IN MY APARTMENT?

Yes, Wi-Fi service powered by Plume is provided and is designed to work everywhere in your apartment. Please contact customer care for any questions regarding your Wi-Fi service.



SCAN THE QR CODE FOR MORE INFO AND AN APPLICATION FORM.

For more information

Email: customer care@mymoconet.com

Call 240-752-7600

